



letcare

tailored support for short term lets

Privacy Policy (V.1 2026)

Letcare Property Services Ltd
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www.let-care.co.uk

letcare

Policy V.1
Privacy Policy

Privacy Policy

Last updated: [Insert Date]

1. Introduction

LetCare is committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use and protect personal information when you use our website or contact us regarding our services. This policy is provided in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

2. Who We Are

LetCare provides operational support and management services for short term let properties.

Business address:

LetCare

5 South Charlotte Street

Edinburgh

United Kingdom

Email: info@let-care.co.uk

Telephone: 0330 024 2976

For the purposes of data protection law, LetCare acts as the data controller for the personal data collected through our website and communications.

3. Information We Collect

We may collect and process the following types of personal information:

Information you provide to us

This may include:

- Name
- Email address
- Phone number
- Property details or enquiry information
- Any information submitted through website contact forms or email enquiries
- Automatically collected information
- When you visit our website, we may collect certain technical information such as:
 - IP address
 - Browser type and device information
 - Pages visited on the website
 - Date and time of visits

This information may be collected through analytics tools or cookies.

4. How We Use Your Information

We use personal information for the following purposes:

Responding to enquiries about our services

Providing operational support or property management services

Communicating with clients and prospective clients

Improving our website and services

Maintaining business records

We will only process your personal data where we have a lawful basis to do so.

5. Legal Basis for Processing

Under UK GDPR, we rely on the following lawful bases for processing personal data:

Legitimate interests – responding to enquiries and managing business communications

Contractual necessity – where processing is required to provide services you request

Consent – where you voluntarily provide information or agree to receive communications

6. Sharing Your Information

We do not sell or rent your personal data to third parties.

Your information may be shared with trusted service providers where necessary for business operations, such as:

IT and website hosting providers

Professional advisers

Maintenance contractors where relevant to services provided

These parties are required to keep your information secure and only process it on our instructions.

7. Data Storage and Security

We take appropriate technical and organisational measures to protect personal information against unauthorised access, loss or misuse.

Personal information is stored securely and only retained for as long as necessary to fulfil the purposes outlined in this policy.

8. Your Data Protection Rights

Under UK data protection law, you have the right to:

Request access to the personal data we hold about you

Request correction of inaccurate information

Request deletion of your personal data where appropriate

Object to certain types of data processing

Request restriction of processing in certain circumstances

Requests can be made by contacting us using the details provided in this policy.

9. Cookies

Our website may use cookies or similar technologies to improve functionality and analyse website usage.

You can control or disable cookies through your browser settings.

Where required, a cookie notice will be displayed when you visit our website.

10. Third Party Links

Our website may contain links to external websites. We are not responsible for the privacy practices or content of third party sites.

11. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated revision date.

12. Contact Us

If you have any questions about this Privacy Policy or how your personal information is handled, please contact us:

LetCare

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Edinburgh

United Kingdom

Email: info@let-care.co.uk

Telephone: 0330 024 2976